



August 5, 2010

Hello Josh,

I apologize that I didn't catch up with you yesterday for a little post-event wrap up but we had so much to do to get out of there and some really tight schedules that I didn't think we could squeeze it in.

I did want to let you know how you and your entire team exceeded our expectations ten times over. Everything that we talked about to the smallest detail was covered and we couldn't be more pleased with the level of service. From the day we showed up, all things were in order and we were able to just jump right into what we had to do without having to scramble because something was missed.

Caress, Rich and Fred were tremendous in their efforts. Normally, my team and I stick around to help tidy up after a player party but your staff was way ahead of us in those efforts and even told us to "relax, they had it under control" and sent us on our merry way. I cannot count how many players told us what a "jewel" we found by booking this hotel.

I have been coordinating these events for years now and I have to say that the entire group at Hotel Valley Ho was head and shoulders above most other hotels I have dealt with in the past. Please pass along my comments to all your team along with my thanks for making this event a truly memorable experience for my players and my staff and we look forward to future events at the Hotel Valley Ho.

See you in October!!

Warmest Regards,

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