

Wednesday, March 09, 2011

Andrew,

I wanted to send you a quick thank you note and inform you what a wonderful job your staff did. We really enjoyed your property and our time in Scottsdale. I had several attendees stop me during coffee breaks and say what do they feed the staff here because they are so happy and friendly.

Josh was a pleasure to work with the moment I submitted my RFP. His upbeat personality and love for the hotel definitely shined through our phone calls. He did a great job selling the property and made sure he checked in on us several times during our stay. His above and beyond attitude was apparent when he called his mom to get tips on where to go for our upcoming work event in Ojai, California.

Lee was a wonderful conference services manager. She was very attentive and quick in all her responses. I appreciate her help in all of our last minute requests and making sure we didn't need any additional assistance. She is a sweetheart and I wish her the best on her upcoming nuptials (we are getting married a month apart).

Rich was fabulous and definitely superman! I am not sure he ever went home as he was at all of our events with a smile on his face. He was very accommodating as Stacie and I would constantly approach him with crazy ideas and thoughts. He never flinched at any of our requests and I appreciate his honesty when we asked his opinion.

Francisco really took care of us. He is an extremely hard worker and I appreciate his positive attitude. He is very attentive to what is going on around him as he always came running when he saw me pick up a box or move a sign and offered to do it instead.

Luis was very pleasant and has such a yes ma'am attitude. He made me smile as he always seemed so happy and cheery. He was constantly checking in on us during our reception to see if we needed anything or if he could help.

Overall, I just want to stress you have an amazing staff and they made our experience very memorable.

Thanks again!

**Amy McNulty**  
**Education and Meetings Administrator**  
**Society of Petroleum Engineers, Intl.**