

Jennifer and Jesse,

Back in the office this morning (will be coming to pick up my projectors at lunch) but wanted to drop a quick note to say you and your staff have amazed me yet again. Just when I think the service at Valley Ho can't get any better – you always top my last conference and leave me looking like a master planner.

Every single staff member we came into contact with was wonderful. Walter, Sylvia, Kenny, Francisco, Raman, Stephanie and too many more to name were always willing to help with the most irritating of tasks and always displayed fantastic customer service. (Especially you Jennifer!) At a conference where the agenda never solidified and the clients often asked for bizarre last minute additions, I never saw anyone as much as flinch and that makes my life a lot easier.

I love doing conferences and events at your hotel because I know that I can trust your team to take care of all the details from monitoring the general session timing to making sure we don't run out of coffee and even quality checking my own AV equipment for me. It's like a gift from Heaven to be able to trust a hotel that much and even sneak away from your own conference for a quick spin in the gym if you ate too much of that fabulous cheesecake, knowing the hotel has everything under control.

I adore each of you and can't tell you how happy I am with the way this year's show went and hope I'm around this summer to do another one with you. You are all rockstars and I am glad to call you my friends!

**Leslie Fielding** | Meeting Planner  
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